Library for Online Programmes – Advice for Library Users
http://libguides.liv.ac.uk/onlineprogrammes

About the University Library
The University of Liverpool Library is based at two physical locations in Liverpool (the Harold Cohen Library for medical and scientific disciplines and Sydney Jones Library for arts and humanities). Electronic resources are licensed for digital access/online study, with approx. 600,000 E-Books and 30,000 E-Journal titles - providing many millions of journal articles and conference proceedings. Specialist electronic databases are also provided for market data, statistics, evidence-based
medicine, standards, legal materials, online dissertations and theses etc. The Library’s campus Web site is located at http://liverpool.ac.uk/library however this Web site will display printed/physical resources. Online students are recommended to access the Library using the digital-focused ‘Library for Online Programmes’: http://libguides.liverpool.ac.uk/onlineprogrammes
You can also see links to the Library for Online Programmes in your online modules.

The Library for Online Programmes provides a multi-collection search platform called DISCOVER allowing you to search across all our licensed E-Books and E-Journal articles:

For specialist resources such as statistics, theses, legal materials, standards etc. you will need to access specific individual licenced databases, see the resource tabs/links shown toward the top area of the Library site (e.g. Theses, Data, Legal, ISOs/Standards, WWW, Media):

Also see subject pages (Management, Computing, Health, Law, Vets, Records, etc.):

Within these pages you can see key video-guides on specialist databases and listings (lower down page) of individual specialist databases (e.g. markets/companies data in the ‘Management’ page):

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Logging into the Library for Online Programmes

Log into the Library for Online Programmes using your University of Liverpool (MWS) login (students with Laureate should not log in using your 'online.liverpool' login).

See the Login Status feature in the left menu. Note - If you have never activated your University login, please see our activation support pages http://libguides.liv.ac.uk/onlineprogrammes/login

Searching for/ Accessing a Required Resource

Whilst you can search by keyword using Library platforms/ databases, you can also confirm if a specific article or E-Book is available using the Search by Title checkbox in DISCOVER:

DISCOVER also provides checkboxes to refine your search e.g. limit your search to peer-reviewed journal articles or limit to E-Books. You can also search by ISBN (book number) or author name. DISCOVER is typically unable to search by book chapter. Some checkboxes cannot be combined (you are warned if incompatible combinations are selected). You are advised not to search DISCOVER using a full citation - e.g. Jones, R. (1995) Studies in Dentistry. Dentistry Press.

For complex searches (e.g. supplying author, title, year within the same search) visit the Advanced Search link and use multiple search fields or other advanced options. For further DISCOVER help see video/guides on the Training page: https://libguides.liverpool.ac.uk/digitalsupport/Searching

Further options to access a specific/ required resource include: using the Library Catalogue (for E-Book titles) - see ‘Library Catalogue’ link on homepage/Books page, using an alternative multi-source platform for articles such as SCOPUS, Web of Science or Scholar - see links on the homepage or use of specialist databases for other resources – e.g. WestLaw for legal reports or MEDLINE/Ovid for health sources (see subject/resource tabs/pages for specialist database links).

The Library does not sell books, if you are purchasing print items please contact your supplier. Note for students with Laureate - ‘compulsory textbooks' listed in Centre for Centre for Student Success are sourced by Laureate, these may be available via the Library but typically require access via Laureate’s recommended 3rd Party platforms (e.g. Amazon, Laureate’s Vital Source/Bookstore).
Support Materials

- Ensure you have read/ viewed the Library ‘Quick Start’ guide and video at:
  [https://libguides.liverpool.ac.uk/onlineprogrammes/intro](https://libguides.liverpool.ac.uk/onlineprogrammes/intro)
- For further guides, tutorials and video on using the Library see the ‘Training’ tab/page:
  [https://libguides.liverpool.ac.uk/digitalsupport](https://libguides.liverpool.ac.uk/digitalsupport)

Getting Help - Librarian (Dr Paul Catherall)

- For general Library support by email, see the [Web Form](mailto:olib@liv.ac.uk) or email [olib@liv.ac.uk](mailto:olib@liv.ac.uk)
- Online staff/directors of studies or development issues email: [p.catherall@liv.ac.uk](mailto:p.catherall@liv.ac.uk)
- Telephone Paul: [UK 0151] [International +44 151] 79 44345
- Skype name: “UoL Library for Online Programmes” (or “othecampus”), Skype (low cost) phone number: [UK 0151] [International +44 151] 324 1637

Getting Help – Individual Support/Consultations

Contact Paul (see above options) for a discussion/ consultation on -

- Using the Online Library Web site, searching for/ locating resources.
- Referencing styles/ software, creating direct links to resources.
- Literature searching, using databases/ collections, using sources on the WWW.
- Using Web-based UoL applications (Citrix), University email or other UoL tools.
- Technical/ ongoing issues accessing the Library or individual Library platforms.

IT Helpdesk (login help) and 24/7 (out of hours) Support

- Full support from all campus services is available Mon-Fri 09:00-17:00 (UK time).
- For login help, use the [IT Help Web Form](mailto:helpdesk@liv.ac.uk) or email [helpdesk@liv.ac.uk](mailto:helpdesk@liv.ac.uk)
- 24/7 telephone (including closed days) [UK 0151] [International +44 151] 79 44567
- For ongoing, Library/login problems please contact the Librarian as soon as possible.

Support for Online Developers, Academic Staff, Online Faculty, Directors of Studies

For advice on managing online readings and other Library issues, see the [Staff Guides](https://libguides.liverpool.ac.uk/onlineprogrammes/staff) area of the Library for Online Programmes (https://libguides.liverpool.ac.uk/onlineprogrammes/staff) for further assistance please contact Dr Paul Catherall, E-Learning Librarian on +44 (0)151 79 44345, email [p.catherall@liv.ac.uk](mailto:p.catherall@liv.ac.uk) or see the [Contacts](http://libguides.liverpool.ac.uk/onlineprogrammes/contacts) area of the Library for Online Programmes:
[http://libguides.liverpool.ac.uk/onlineprogrammes/contacts](http://libguides.liverpool.ac.uk/onlineprogrammes/contacts)

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